

ABSTRACT OF THE DISCLOSURE

An apparatus and method for providing vehicle diagnostic information including a memory device, a receiver for receiving a request for information regarding a vehicle problem, a vehicle malfunction, and/or a vehicle state of disrepair, transmitted from a communication device associated with a user on or over the Internet and/or World Wide Web, wherein the communication device is located remote from the vehicle and remote from the apparatus, a processing device associated with the web site located remote from the vehicle and remote from the communication device, for processing the request for information utilizing the at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information, wherein the processing device generates a diagnostic report, and a transmitter for transmitting the diagnostic report to the communication device on or over the Internet and/or World Wide Web.